The Touchscreen Touchpad provides an attractive secondary control platform for your security system, as well as a secondary alarm and notification of opened sensors.

We recommend a control device to disarm your system for each door normally used to enter the home.
Installation

1. Select a location

Touchscreen Touchpads should be installed within 20-30 feet of the main panel and near a source of power.

Avoid: Wireless routers, metal surfaces, and high power electronics that may interfere with the operation of the Touchscreen Touchpad.

2. Test the device communication

   a — Press the grey gear in the lower right hand corner of the Home Screen for the Status & Settings menu.

   b — Scroll down to RF Test and press the Test button.

   c — The display will show 4 signals bars. Your location should have 3 or more white bars.

3. Mount the touchpad (optional)

The Touchscreen Touchpad may be mounted at any location within range of the main panel, provided it also has access to AC power.

   a — Use a flat tipped screwdriver to remove the back cover of the Touchscreen Touchpad by pressing up on the tab in the bottom center of the unit.

   b — Detach the power wire from the back of the unit.

   c — Using the back plate as a guide, mark the location for the mounting holes and optional holes for the antenna and power cable.

   d — Optionally, create a hole for the antenna to hang freely in the wall cavity, depending on the construction of your home.

   e — Optionally, create a hole through the wall to run the power wire through to the other side, if desired and power is available in that location.

   f — Ensure the power wire is properly fed through the back plate of the unit, then secure the back plate to the wall with screws. If mounting to drywall or plasterboard, first drill a hole and use plastic anchors.

   g — When mounting the touchscreen touchpad, ensure that the antenna is free and not bound inside the unit. The antenna is a short black wire. If it is not extended, the range of the unit will be reduced.
Usage

1. Home Screen

The Home Screen displays the current system status, including whether the system is armed, if any sensors are opened, or if any motion detectors are activated.

- **a** — Arm by pressing the Press to Arm icon.
- **b** — Disarm by pressing the Press to Disarm icon.
- **c** — A panic alarm may be sent by pressing the Emergency box in the upper left corner, and then selecting your type of emergency.

2. Settings

Access settings by pressing the gray gear icon in the lower right hand corner.

- **a** — **Panel Status:** Press Hear to listen to the current system status and Clear to empty the alarm history.
- **b** — **Chime:** Toggle whether the touchpad announces open doors and windows.
- **c** — **Voice Volume:** Arrows control the speech volume.
- **d** — **Beep Volume:** Arrows control the beep volume.
- **e** — **Brightness:** Arrows control the brightness level of the screen.
- **f** — **Default Screen:** Select “Blank” to activate screen saving mode on touch screen. The screen will remain off until touched.

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Maintenance

1. Test monthly

All sensors should be regularly tested for functionality. Put your account into a test mode by chatting with us at

www.protectamerica.com/chat
or by calling 877-274-0604

Once the test mode is activated, trigger a panic from the Touchscreen by pressing the “Emergency” box in the upper left corner and then selecting a type of emergency. Once testing is complete, disarm your system and verify signals were received with Protect America.

2. Battery Replacement

Batteries should be replaced every 3-5 years, and any time your system indicates the sensor has a low battery. This unit uses three AAA batteries.
Troubleshooting

1. Low Battery

If a low battery is reported, replace the batteries. This unit uses 3 AAA batteries. **Note:** the Touchscreen Touchpad may be reporting a low battery for another device, rather than for itself, in which case batteries should be replaced on that device instead. If the touchscreen touchpad itself has a low battery, a red battery icon will be displayed.

2. Touchpad Offline

If the Touchscreen Touchpad displays a red banner indicating that it is offline, the most common cause is interference or distance from the panel. Relocate the Touchscreen Touchpad nearer to the main panel.

3. Incorrect Time

If the time on the Touchscreen Touchpad is wrong, the time may be reset on the main panel to correct it.

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